

**FAQ –  
Non-local COVID-19 Vaccination Record/ Recovery Record/ “Provisional  
Vaccine Pass” QR codes**

**1. Q: Why should I declare my non-local COVID-19 vaccination or infection record with the Government?**

A: Starting from September 2021, considering that quite a number of persons who arrived in Hong Kong, especially non-Hong Kong residents, hold non-local COVID-19 vaccination records, the Government has put in place arrangements for relevant persons to declare non-local vaccination records through boundary control points, designated post offices and online platform.

Inbound travellers (including Hong Kong residents and non-Hong Kong residents) holding non-local COVID-19 vaccination and/or infection record can declare with the Government voluntarily. Upon successful declaration, they can obtain a vaccination record QR code with their recovery status (if applicable) and/or a recovery record QR code (only applicable to declaration at designated post offices) which is valid within 180 days from the date of recovery (refer to the date of discharge from hospital or the 14<sup>th</sup> date after the date of positive nucleic acid test result), with a view to facilitating them to carry and show the records in electronic format for their daily use in fulfilling the relevant requirements under the local [“Vaccine Pass”](#). Such QR codes cannot replace the original records that relevant persons should keep the original copies of the relevant records properly. They may also continue to show the original vaccination records temporarily on or before 31 August 2022 for “Vaccine Pass” purposes.

As a transitional measure, persons who have recovered from previous COVID-19 infection in places outside Hong Kong may still present the infection or recovery records issued or recognised by the relevant health authorities of the place concerned on or before 30 June 2022 for “Vaccine Pass” purposes. Subsequently, they are required to use the recovery record QR code or the vaccination record QR code with their recovery status incorporated.

**2. Q: What should I do if I hadn’t received relevant dosages of vaccines required by the local “Vaccine Pass” when entering Hong Kong?**

A: With the Government allowing non-Hong Kong residents who have stayed in overseas places in the past 14 days to enter Hong Kong, persons arriving Hong Kong (including Hong Kong residents and non-Hong Kong residents) from 1 May 2022

onwards can obtain a “Provisional Vaccine Pass” QR code which is valid within 180 days from the date of arrival.

**3. Q: How could persons arrived Hong Kong obtain the “Provisional Vaccine Pass” QR code?**

A: Starting from 5 May 2022, persons arriving Hong Kong who are subject to compulsory quarantine will be issued a “Provisional Vaccine Pass” QR code together with the compulsory quarantine order at the boundary control points.

Persons arrived Hong Kong who are not subject to compulsory quarantine (including persons entering Hong Kong via the “Return2hk”, “Come2hk” schemes) can declare their arrival information through the 18 designated post offices from 5 May 2022 onwards, in order to obtain the “Provisional Vaccine Pass”.

Persons who arrived Hong Kong between 1 to 4 May 2022 and completed compulsory quarantine can visit the 18 designated post offices to present the compulsory quarantine order and declare their arrival information, in order to obtain the “Provisional Vaccine Pass”.

Please note that each designated post office has a [daily quota](#) for handling the declaration to reduce social contact and prevent crowd gathering. Apart from the [online booking service](#), “same-day tickets” are also available. Besides, it is not required to declare at the post office again if the declared vaccination record has already met the current [“Vaccine Pass” requirements](#). For details about declaration at the post offices, please refer to the answer of Q5.

For persons arriving Hong Kong at different periods and require to obtain relevant QR codes, please refer to the following table or the [infographics](#) –

Venue for obtaining the relevant QR code	Arrival date		
	On or before 30 Apr 2022	1-4 May 2022	From 5 May 2022 onwards
<b>Boundary Control Points (Note 1)</b>	<ul style="list-style-type: none"> <li>Vaccination record QR code with recovery status (if applicable) (Note 2)</li> </ul>		<ul style="list-style-type: none"> <li>Vaccination record QR code with recovery status (if applicable)</li> <li>“Provisional Vaccine Pass”</li> </ul>
(Issue together with the compulsory quarantine order)			
<b>Designated Post Offices – All other inbound travellers</b>	<ul style="list-style-type: none"> <li>Vaccination record QR code with recovery status (if applicable)</li> <li>Recovery record QR code (if applicable)</li> </ul>	<ul style="list-style-type: none"> <li>Vaccination record QR code with recovery status (if applicable)</li> <li>Recovery record QR code (if applicable) or “Provisional Vaccine Pass” (Note3)</li> </ul>	<ul style="list-style-type: none"> <li>Vaccination record QR code with recovery status (if applicable)</li> <li>Recovery record QR code (if applicable)</li> </ul>
<b>Designated Post Offices – Persons arrived Hong Kong via the “Return2hk”, “Come2hk” schemes etc. who were not subject to compulsory quarantine</b>	<ul style="list-style-type: none"> <li>Recovery record QR code (if applicable)</li> </ul>	<ul style="list-style-type: none"> <li>Recovery record QR code (if applicable) or “Provisional Vaccine Pass” (Note3)</li> </ul>	<ul style="list-style-type: none"> <li>Vaccination record QR code with recovery status (if applicable)</li> <li>Recovery record QR code (if applicable) or “Provisional Vaccine Pass” (Note 3)</li> </ul>

- Note: 1. Not required to declare at post office again after obtaining QR codes at the boundary control point.
2. Only applicable to those who have declared to have previously infected with COVID-19 and received one dose of vaccine when they crossed the border.
3. Recovery record QR code and “Provisional Vaccine Pass” is valid within 180 days from the date of recovery and arrival respectively. Only “Provisional Vaccine Pass” will be issued if both infection and arrival information are declared.

The Government has relaunched the online platform [“COVID-19 Vaccination Information Declaration Form”](#) for declaration of non-local vaccination record since 20 May 2022. It provides an additional channel for declaring non-local vaccination record apart from boundary control points and designated post offices. If individual persons has never declared their non-local recovery records at boundary control points but need to declare in order to comply with the respective vaccination requirements under Vaccine Pass, or if individual locally recovered persons have yet to receive vaccines locally and only hold non-local vaccination record that has yet to be declared, they still need to visit designated post offices to declare their non-local recovery record and/or non-local vaccination record (for details please refer to the answer of Q5).

**4. Q: Which COVID-19 vaccine administered outside Hong Kong can be declared?**

A: Please refer to the "[List of COVID-19 Vaccines Recognised for Specified Purposes](#)"

**5. Q: How to declare non-local COVID-19 vaccination/ infection/ arrival information?**

A: Please refer to the relevant [press release](#) for detailed arrangement on declaration for non-local vaccination and/or recovery record.

Besides, the Government will continue to issue "Provisional Vaccine Pass" together with compulsory quarantine order at the boundary control points and designated post offices to eligible persons. "Provisional Vaccine Pass" will not be issued at the online platform.

Applicant who declares at the designated post office needs to fill in the declaration form (available at the [designated post offices](#) or downloaded from [webpage](#)), present his/her original identity document, non-local vaccination record and/or infection/recovery proof issued or recognised by the relevant health authorities of the place concerned (including electronic version such as positive nucleic acid test result, letter from doctor or discharge summary, etc.), and/or other relevant proof (including electronic version such as compulsory quarantine order showing the arrival date, "Return2hk", "Come2hk" QR codes or notification of medical surveillance issued to a person exempted from quarantine, etc.) for the purpose of declaration.

Child aged under 18 or person with a disability can authorise a person to declare on their behalf. The authorised person needs to provide his/her original identity document, contact phone number and relationship with the data subject for record. Besides, the authorised person should also present the original identity document, non-local vaccination record and/or infection proof and/or arrival information (including electronic version) of the data subject for declaration purpose. Hongkong Post will provide service to input the declared information for the applicant without undergoing any authentication check. It is the responsibility of the applicant to make sure that the declared information are true and correct.

The giving of false information will lead to respective legal consequences. It is an offence for any person to provide false or misleading information, and is liable to a fine and imprisonment on conviction.

For convenience, holders of QR codes for local use can scan and save the code with the Electronic Vaccination Record function of the "[LeaveHomeSafe](#)" mobile app. Please

note that the vaccination record QR code only includes the vaccine information of the latest three doses received.

Designated post offices with declaration service counters are:

#### Hong Kong

- (1) General Post Office
- (2) Tsat Tsz Mui Post Office
- (3) Aberdeen Post Office
- (4) Wan Chai Post Office

#### Kowloon

- (5) Sham Shui Po Post Office
- (6) Gillies Avenue Post Office
- (7) Kwun Tong Post Office
- (8) Wong Tai Sin Post Office
- (9) Tsim Sha Tsui Post Office

#### New Territories

- (10) Kwai Fong Post Office
- (11) Shek Wu Hui Post Office
- (12) Tseung Kwan O Post Office
- (13) Sha Tin Central Post Office
- (14) Tai Po Post Office
- (15) Tsuen Wan Post Office
- (16) Tuen Mun Central Post Office
- (17) Yuen Long Post Office

#### Outlying Islands

- (18) Tung Chung Post Office

For locations and relevant operating hours of the [post offices](#), please refer to the [website of Hongkong Post](#).

- 6. Q: I hold the vaccination record QR code and the recovery record QR code/ “Provisional Vaccine Pass” at the same time. Am I required to carry both of them and which one should be used when entering “Vaccine Pass” specified premises?**

A: The recovery record QR code and “Provisional Vaccine Pass” is valid within 180 days from the recovery date (refers to the discharge date or the 14<sup>th</sup> day after the date of

positive nucleic acid test result) and the arrival date respectively. During the validity period, recovered persons/inbound travellers are only required to carry with them and/or present the recovery record QR code or “Provisional Vaccine Pass” to enter “Vaccine Pass” specified premises. They may also choose to store the vaccination record QR code, and the recovery record QR code or “Provisional Vaccine Pass” to the “LeaveHomeSafe” mobile app at the same time to facilitate presentation when necessary. Please note that the vaccination record QR code only includes the vaccine information of the latest three doses received.

**7. Q: What should I do if I lost the relevant QR code or require to rectify the declared non-local COVID-19 vaccination and/or recovery information?**

A: Please note that missing “Provisional Vaccine Pass” could not be reprinted, you should keep it properly, as well as scan and save the QR code to the “LeaveHomeSafe” mobile app promptly or make a copy (if necessary). To rectify the declared non-local vaccination and/or recovery information, you can declare again (for details please refer to the answer of Q5). The non-local vaccination and/or recovery record would show the latest information you have declared.

**8. Q: Can the non-local COVID-19 vaccination record be incorporated to the Hong Kong COVID-19 vaccination record?**

A: The paper vaccination record issued by the Department of Health would only display vaccination records provided under the HKSAR Government COVID-19 Vaccination Programme. Such paper vaccination record and QR code would **not** contain the non-local vaccination record registered through voluntary declaration.

If members of the public require to display the previously declared non-local vaccination records and recovery status (if applicable) together, they can download the vaccination record QR code incorporated with recovery status (if applicable) again via the [“COVID-19 Electronic Vaccination and Testing Record System”](#) (eVT) or the [“eHealth”](#) mobile app. Apart from supporting [“iAM Smart”](#) users to download vaccination records with recovery status (if applicable), recently the eVT has introduced new function for the public to directly verify their identification in order to download the vaccination records with recovery status (if applicable).

Please note that the electronic record registered through voluntary declaration is not an official medical record issued by the relevant local authority.

**9. Q: I got vaccinated outside Hong Kong and would like to receive additional dose locally. Yet, the paper vaccination record issued by the Department of Health will only display the local dose information. Is the relevant QR code compliant with the “Vaccine Pass” requirements?**

A: If you hold non-local vaccination record yet to be declared, you may visit any local vaccination outlet, state your previous vaccination record and receive an additional dose. You will be issued with an updated vaccination record QR code for the “Vaccine Pass” after receiving vaccination. Although the vaccination record QR code issued via the above means does not show the non-local vaccination record, the relevant QR code can be used for “Vaccine Pass” purposes if the non-local doses received are counted and the local dose sequence is correctly shown on the vaccination record. Members of the public should check to ensure that the dose sequence of the local additional dose on the local vaccination record issued has taken into account all previous non-local doses.

Please refer to the answer of Q8 if you require to display the previously declared non-local vaccination record together.

**10. Q: Can the registered non-local COVID-19 vaccination record be used for travel purpose?**

A: The non-local vaccination record is neither an official record issued by the relevant local authority as a recognition for medical purpose nor a verification of the authenticity of the non-local vaccination record. Members of the public should understand the entry requirements, including the vaccination record and its format that is accepted by the relevant authority of the destination.

**11. Q: I had received vaccination outside Hong Kong and subsequently received vaccination again in Hong Kong without declaring my non-local vaccine dose(s) through the online platform or post offices. How can I obtain a consolidated vaccination record?**

A: Members of the public may declare their non-local vaccination records through the online platform “[COVID-19 Vaccination Information Declaration Form](#)” for declaration of non-local vaccination records or designated post offices, and state their local vaccination information at the same time, in order to obtain a consolidated vaccination record with the relevant QR code displayed in the correct vaccination sequence (for details please refer to the answer of Q5).

Please note that stating to staff members when receiving vaccination that you had received vaccination from outside Hong Kong alone does not mean that a declaration

has been made. Members of the public need to declare their non-local vaccination records through the aforementioned channels (i.e. online declaration platform or designated post offices), in order to obtain the consolidated local vaccination information, and the vaccination record with the relevant QR code displayed in the correct vaccination sequence.

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