FAQ – Non-local COVID-19 Vaccination Record/ Recovery Record/ “Provisional Vaccine Pass” QR codes

1. **Q**: Why should I declare my non-local COVID-19 vaccination or infection record with the Government?

A: Starting from September 2021, considering that quite a number of persons who arrived in Hong Kong, especially non-Hong Kong residents, hold non-local COVID-19 vaccination records, the Government has put in place arrangements for relevant persons to declare non-local vaccination records through boundary control points, designated post offices and online platform.

Inbound travellers (including Hong Kong residents and non-Hong Kong residents) holding non-local COVID-19 vaccination and/or infection record can declare with the Government voluntarily. Upon successful declaration, they can obtain a vaccination record QR code with their recovery status (if applicable) and/or a recovery record QR code (only applicable to declaration at designated post offices) which is valid within 180 days from the date of recovery (refer to the date of discharge from hospital or the 14th date after the date of positive nucleic acid test result), with a view to facilitating them to carry and show the records in electronic format for their daily use in fulfilling the relevant requirements under the local “Vaccine Pass”. Such QR codes cannot replace the original records that relevant persons should keep the original copies of the relevant records properly. Please refer to the answer of Q5 for declaration details.

2. **Q**: What should I do if I hadn’t received relevant dosages of vaccines required by the local “Vaccine Pass” when entering Hong Kong?

A: With the Government allowing non-Hong Kong residents who have stayed in overseas places in the past 14 days to enter Hong Kong, persons arriving Hong Kong (including Hong Kong residents and non-Hong Kong residents) from 1 May 2022 onwards can obtain a “Provisional Vaccine Pass” QR code which is valid within 180 days from the date of arrival.

Considering that COVID-19 vaccine has been widely administered in places outside Hong Kong and the local Vaccine Pass requirements will be further strengthened, starting from 17 September 2022, the vaccination requirements for inbound travellers to be issued the “Provisional Vaccine Pass” are aligned as follows –
(1) Persons aged 12 or above are required to be fully vaccinated (i.e. the required dosage has been administered in accordance with the List of COVID-19 Vaccines Recognised for Specified Purposes, referring to two doses in general.) before arrival. As for recovered persons who had been infected with COVID-19 (with non-local infection record etc. or local isolation order/recovery QR code, including electronic version, as proof), they are required to have received one dose before arrival in order to be classified as fully vaccinated.

(2) Persons who are unfit for vaccination due to health reasons bearing relevant non-local medical certificate issued by a medical practitioner, or persons who have received one dose of recognised COVID-19 vaccine and hold a vaccination record before arrival but unfit to receive the second dose of COVID-19 vaccine because of health reasons, bearing relevant non-local medical certificate issued by a medical practitioner, will also be considered as eligible to be issued the “Provisional Vaccine Pass”. The relevant non-local medical certificate must indicate in Chinese or English the health reasons for the relevant person being unfit for vaccination.

(3) Considering that in places outside Hong Kong, vaccination for children aged 11 or below has started later than that for adults, children aged 11 or below will be issued the “Provisional Vaccine Pass” without having vaccinated at this stage.

Please refer to the relevant press release and the answer of Q3 for detailed arrangement.

The “Provisional Vaccine Pass” arrangement could provide sufficient time for inbound travellers who intend to stay in Hong Kong for a longer period of time to receive additional dose(s) of vaccine in the city to comply with the Vaccine Pass requirements. For persons with non-local COVID-19 vaccination or infection record, please refer to the designated webpage for the arrangement to continue vaccination in Hong Kong.

3. Q: How could the eligible persons arrived Hong Kong obtain the “Provisional Vaccine Pass” QR code?

A: Persons arriving Hong Kong from Taiwan and overseas places will be issued a “Provisional Vaccine Pass” QR code (only applicable to persons fulfilling the relevant requirements, please refer to the answer of Q2) together with the notification of medical surveillance electronically at the boundary control points. Inbound persons may download the relevant documents according to the instruction via the website, upon
completion of quarantine and testing procedures at the airport.

Other persons arrived Hong Kong (including persons entering Hong Kong via the “Return2hk”, “Come2hk” schemes) can declare the relevant information through the 18 designated post offices, in order to obtain the “Provisional Vaccine Pass”. For details about declaration at the post offices, please refer to the answer of Q5.

4. Q: Which COVID-19 vaccine administered outside Hong Kong can be declared?
   A: Please refer to the “List of COVID-19 Vaccines Recognised for Specified Purposes”

5. Q: How to declare non-local COVID-19 vaccination/ infection/ arrival information?
   A: Prior to arrival at Hong Kong, persons from Taiwan and overseas places can declare their non-local vaccination and/or infection records when submitting the online Health Declaration Form to the Department of Health, in order to obtain the vaccination record QR code with their recovery status and/or “Provisional Vaccine Pass” (if applicable, please refer to the answers of Q1 and Q2 for details.

Other persons arrived Hong Kong (including those entering Hong Kong via the “Return2hk”, “Come2hk” schemes) or already in Hong Kong can declare their non-local vaccination records through the online platform “COVID-19 Vaccination Information Declaration Form” (not applicable for declaration of non-local recovery record), in order to obtain the vaccination record QR code.

If individual persons has never declared their non-local recovery records at boundary control points but need to declare in order to comply with the respective vaccination requirements under “Vaccine Pass”, or if individual locally recovered persons have yet to receive vaccines locally and only hold non-local vaccination record that has yet to be declared, they need to visit designated post offices to declare their non-local recovery record and/or non-local vaccination record. Recovery record QR code and “Provisional Vaccine Pass” is valid within 180 days from the date of recovery and arrival respectively. Only “Provisional Vaccine Pass” will be issued if both infection and arrival information are declared. Please refer to the relevant press release or infographics for detailed arrangement.

Please note that it is not required to declare at the post office again if already declared
the non-local vaccination and/or infection record and obtained the relevant QR codes at the boundary control points.

Applicant who declares at the designated post office needs to fill in the declaration form (available at the designated post offices or downloaded from webpage), present his/her original identity document, non-local vaccination record and/or infection/recovery proof issued or recognised by the relevant health authorities of the place concerned (including electronic version such as positive nucleic acid test result, letter from doctor or discharge summary, etc.), and/or other relevant proof (including electronic version such as compulsory quarantine order showing the arrival date, “Return2hk”, “Come2hk” QR codes or notification of medical surveillance issued to a person exempted from quarantine, etc.) for the purpose of declaration.

Child aged under 18 or person with a disability can authorise a person to declare on their behalf. The authorised person needs to provide his/her original identity document, contact phone number and relationship with the data subject for record. Besides, the authorised person should also present the original identity document, non-local vaccination record and/or infection proof and/or arrival information (including electronic version) of the data subject for declaration purpose. Hongkong Post will provide service to input the declared information for the applicant without undergoing any authentication check. It is the responsibility of the applicant to make sure that the declared information are true and correct.

The giving of false information will lead to respective legal consequences. It is an offence for any person to provide false or misleading information, and is liable to a fine and imprisonment on conviction.

For convenience, holders of QR codes for local use can scan and save the code with the Electronic Vaccination Record function of the “LeaveHomeSafe” mobile app. Please note that the vaccination record QR code only includes the vaccine information of the latest three doses received.

Designated post offices with declaration service counters are:

**Hong Kong**
(1) General Post Office
(2) Tsat Tsz Mui Post Office
(3) Aberdeen Post Office
(4) Wan Chai Post Office
Kowloon
(5) Sham Shui Po Post Office
(6) Gillies Avenue Post Office
(7) Kwun Tong Post Office
(8) Wong Tai Sin Post Office
(9) Tsim Sha Tsui Post Office

New Territories
(10) Kwai Fong Post Office
(11) Shek Wu Hui Post Office
(12) Tseung Kwan O Post Office
(13) Sha Tin Central Post Office
(14) Tai Po Post Office
(15) Tsuen Wan Post Office
(16) Tuen Mun Central Post Office
(17) Yuen Long Post Office

Outlying Islands
(18) Tung Chung Post Office

Each designated post office has a daily quota for handling the declaration to reduce social contact and prevent crowd gathering. Apart from the online booking service, “same-day tickets” are also available. For locations and relevant operating hours of the post offices, please refer to the website of Hongkong Post.

6. Q: I hold the vaccination record QR code and the recovery record QR code/“Provisional Vaccine Pass” at the same time. Am I required to carry both of them and which one should be used when entering “Vaccine Pass” specified premises?

A: The recovery record QR code and “Provisional Vaccine Pass” is valid within 180 days from the recovery date (refers to the discharge date or the 14th day after the date of positive nucleic acid test result) and the arrival date respectively. During the validity period, recovered/inbound persons are only required to carry with them and/or present the recovery record QR code or “Provisional Vaccine Pass” to enter “Vaccine Pass” specified premises. They may also choose to store the vaccination record QR code which can comply with the local Vaccine Pass requirements, and the recovery record QR code or “Provisional Vaccine Pass” to the “LeaveHomeSafe” mobile app at the same time to facilitate presentation when necessary. Please note that the vaccination record QR code only includes the vaccine information of the latest three doses received.
7. **Q:** What should I do if I lost the relevant QR code or require to rectify the declared non-local COVID-19 vaccination and/or recovery information?

   A: Please note that missing “Provisional Vaccine Pass” could not be reprinted, you should keep it properly, as well as scan and save the QR code to the “LeaveHomeSafe” mobile app promptly or make a copy (if necessary). To rectify the declared non-local vaccination and/or recovery information, you can declare again (for details please refer to the answer of Q5). The non-local vaccination and/or recovery record would show the latest information you have declared.

8. **Q:** Can the non-local COVID-19 vaccination/ infection record be incorporated to the Hong Kong COVID-19 vaccination record?

   A: The paper vaccination record issued by the Department of Health would only display vaccination records provided under the HKSAR Government COVID-19 Vaccination Programme. Such paper vaccination record and QR code would **not** contain the non-local vaccination/ infection record registered through voluntary declaration.

   If members of the public require to display the previously declared (under the same identity document) non-local vaccination records and recovery status (if applicable) together, they can download the vaccination record QR code incorporated with recovery status (if applicable) again via the “**COVID-19 Electronic Vaccination and Testing Record System**” (eVT) or the “eHealth” mobile app. Apart from supporting “**iAM Smart**” users to download vaccination records with recovery status (if applicable), the eVT has introduced new function for the public to directly verify their identification in order to download the vaccination records with recovery status (if applicable).

   Please note that the electronic record registered through voluntary declaration is not an official medical record issued by the relevant local authority.

9. **Q:** I got vaccinated outside Hong Kong and would like to receive additional dose locally. Yet, the paper vaccination record issued by the Department of Health will only display the local dose information. Is the relevant QR code compliant with the “Vaccine Pass” requirements?

   A: If you hold non-local vaccination record yet to be declared, you may visit any local vaccination outlet, state your previous vaccination record and receive an additional dose. You will be issued with an updated vaccination record QR code for the “Vaccine Pass” after receiving vaccination. Although the vaccination record QR code issued via the
above means does not show the non-local vaccination record, the relevant QR code can be used for “Vaccine Pass” purposes if the non-local doses received are counted and the local dose sequence is correctly shown on the vaccination record. Members of the public should check to ensure that the dose sequence of the local additional dose on the local vaccination record issued has taken into account all previous non-local doses.

Please refer to the answer of Q8 if you require to display the previously declared non-local vaccination record together.

10. **Q: Can the registered non-local COVID-19 vaccination record be used for travel purpose?**

A: The non-local vaccination record is neither an official record issued by the relevant local authority as a recognition for medical purpose nor a verification of the authenticity of the non-local vaccination record. Members of the public should understand the entry requirements, including the vaccination record and its format that is accepted by the relevant authority of the destination.

11. **Q: I had received vaccination outside Hong Kong and subsequently received vaccination again in Hong Kong without declaring my non-local vaccine dose(s) through the online platform or post offices. How can I obtain a consolidated vaccination record?**

A: Members of the public may declare their non-local vaccination records through the online platform “COVID-19 Vaccination Information Declaration Form” for declaration of non-local vaccination records or designated post offices, and state their local vaccination information at the same time, in order to obtain a consolidated vaccination record with the relevant QR code displayed in the correct vaccination sequence (for details please refer to the answer of Q5).

Please note that stating to staff members when receiving vaccination that you had received vaccination from outside Hong Kong alone does not mean that a declaration has been made. Members of the public need to declare their non-local vaccination records through the aforementioned channels (i.e. online declaration platform or designated post offices), in order to obtain the consolidated local vaccination information, and the vaccination record with the relevant QR code displayed in the correct vaccination sequence.

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